Real Auction Service

Installation Guide

CATALIS™
ADVANCING GOVERNMENT. ENGAGING CITIZENS.

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Contact Information

If further assistance is needed, please contact Catalis.

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Revision History

Name	Date	Description	Version
Ana Luisa Munoz	10/8/2024	Document Creation	1.0

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Service Installation **1**

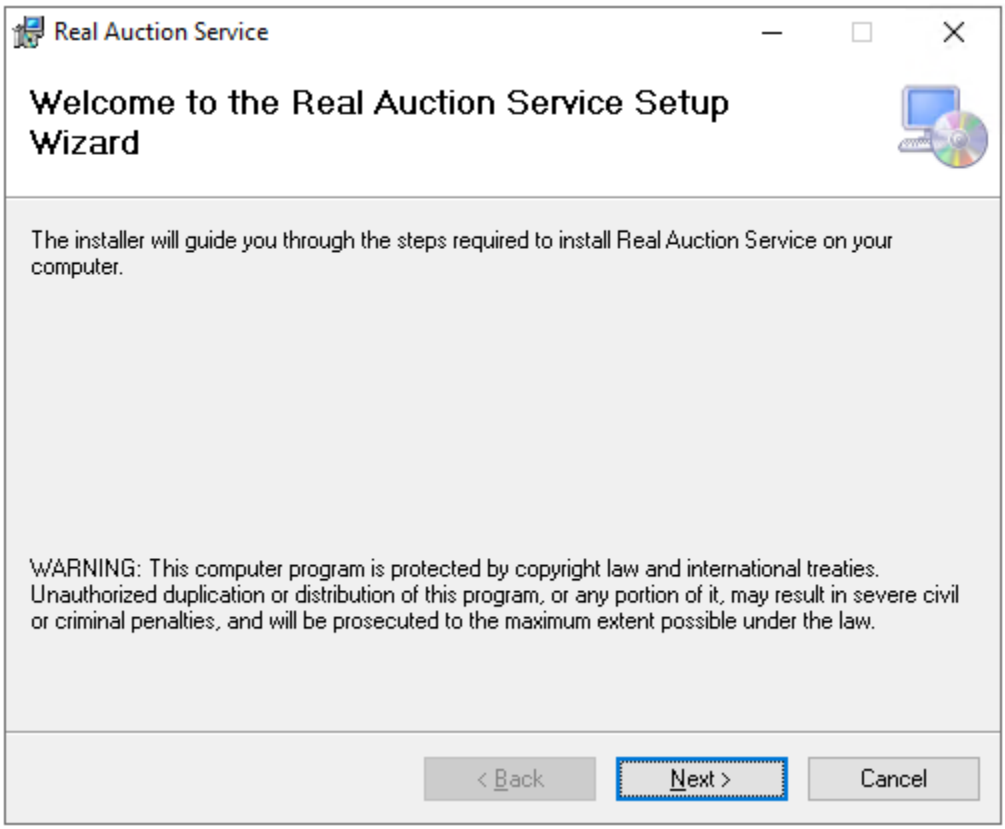
Service Installation 1

Service Installation

This section details the Real Auction service installation process. Please make sure that you have downloaded the latest version of the *Real Auction Windows Service* from the Catalis Customer Portal.

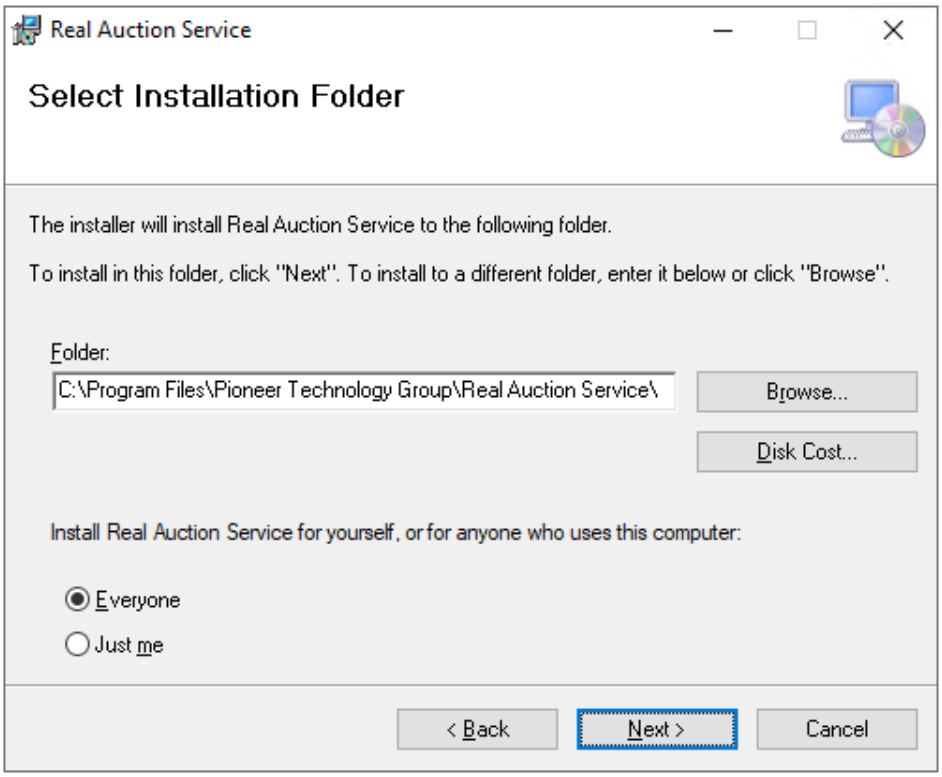
Service Installation

1. Download the latest version of the Real Auction Service.
2. If the service is already installed:
    a. Stop the service.
    b. Save a copy of the RealAuctionService.xml file. Path to executable.
    c. Uninstall the service.
3. Run the *setup.exe* application.

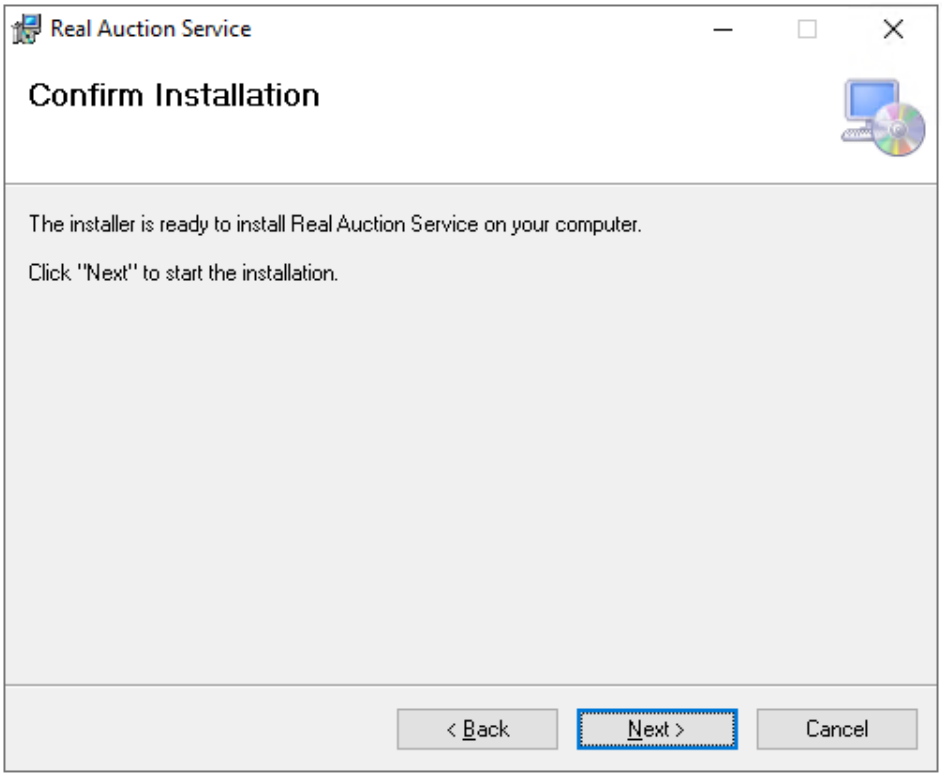


4. Click Next
5. Leave the installation folder set with the default location.

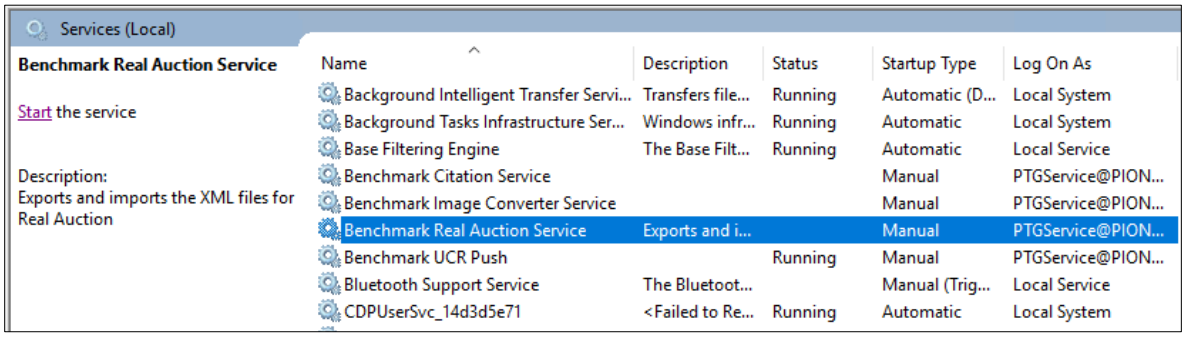
6. Make sure “Everyone” is selected.



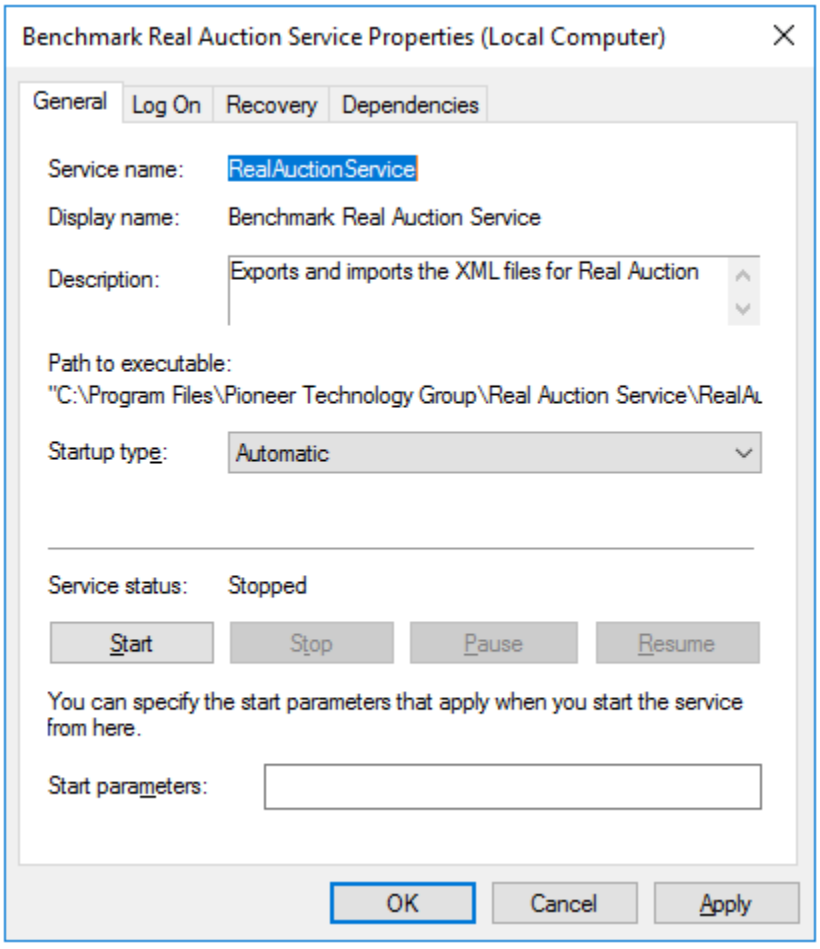
7. Click Next.



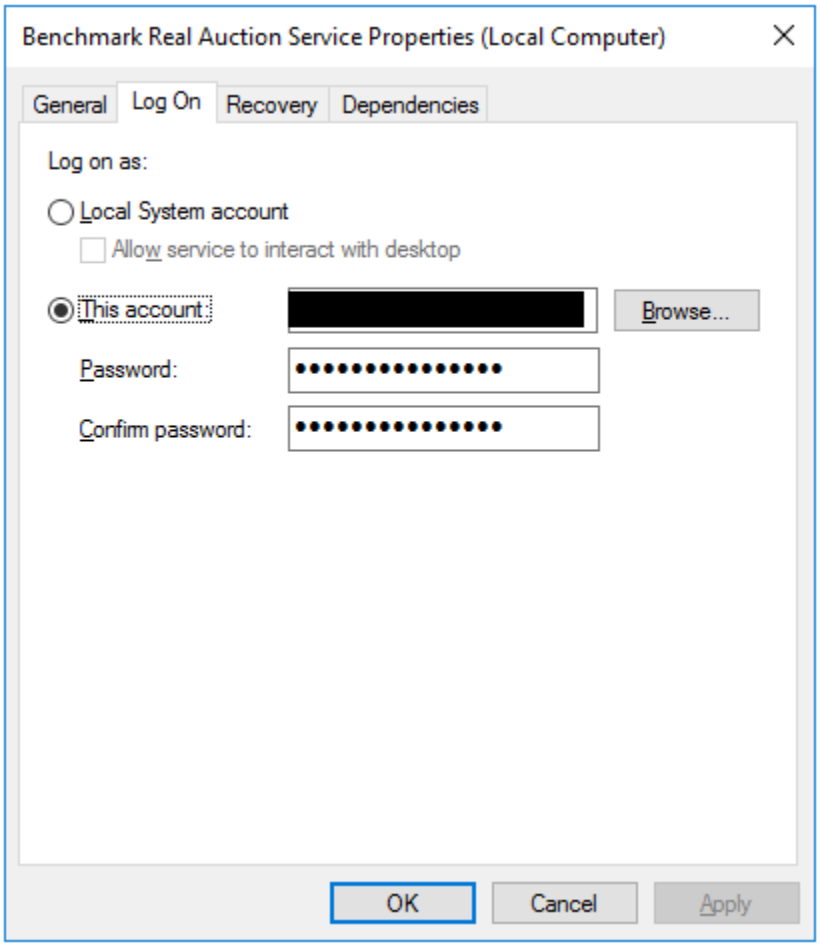
8. Installation will begin and once complete, click Close.
9. Navigate to the Services module by going to *Start > Administrative Tools > Services.*
10. The Real Auction Service will be labeled *Benchmark Real Auction Service.*



11. Right-click on the Benchmark Real Auction Service and go to *Properties.*



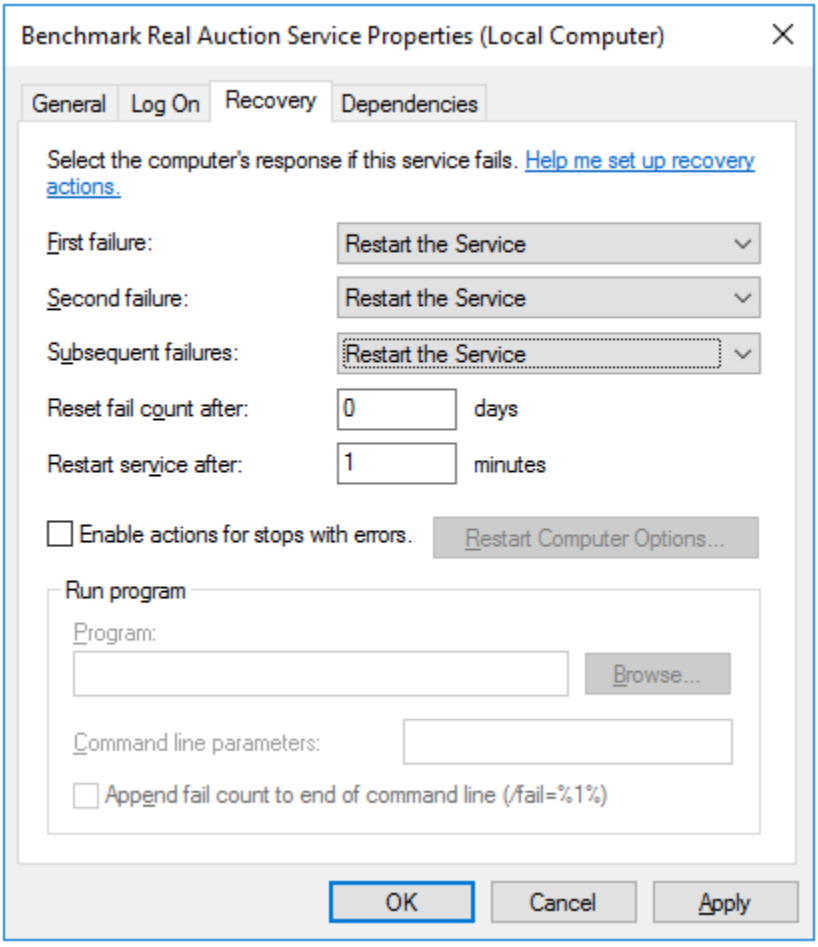
12. Navigate to the *Log On* tab and select the *This account* radio button.



13. Enter in the desired windows account that will be running the Real Auction service. The service account may need to be prefixed with the domain name (i.e. domain\service account username).

> ***NOTE:*** The Service account must have read/write access to the location specified in the Real Auction Service Setting "XMLFilePath" for saving the downloaded XML files. It also must have read/write access to the file location specified in the "ImageUNC" for saving receipt images.

14. Navigate to the *Recovery* tab, set the first, second and subsequent failure methods to *Restart the Service.*



15. Click *Apply* to save the service property settings and click OK to close the window.
16. Go to the Path to executable:
    C:\Program Files\Pioneer Technology Group\Real Auction Service\
17. If this is the first time installation, open RealAuctionService.xml file. The connection should be updated to the target database. If this is not the first time installation, replace RealAuctionService.xml with the copy saved in step 2.
18. Run the scripts included in folder 1_SQLUpdateScripts.
19. Go to Services. Start the Real Auction service.